

DIPLOMA PENGURUSAN RESORT (DHR)

Diploma Pengurusan Resort (DHR) ialah program pengajian akademik sepenuh masa selama tiga (3) tahun yang terdiri daripada enam (6) semester proses pengajaran dan pembelajaran beserta kerja kursus dengan satu (1) semester latihan industri .

Program pengajian ini di reka bentuk merangkumi disiplin semasa industri perhotelan dan pelancongan. Program diploma ini merangkumi spektrum kecekapan dan kebolehan gunaan yang berkaitan dengan industri di peringkat pekerjaan mahir, separuh mahir dan tidak mahir.

Dalam usaha mendedahkan pelajar kepada lauan kerjaya pengoperasian sesebuah resort, para pelajar akan didedahkan kepada kecekapan dalam Pengurusan Resort, Operasi Asas Spa, Pengurusan Kemudahan Resort, Asas Rekreasi Resort, Operasi dan Pengurusan Pengemasan, Operasi dan Pengurusan Pejabat Hadapan, Perkhidmatan Makanan dan Minuman, Masakan dan Mesyuarat Asas, Insentif, Konvensyen dan Pameran (MICE) untuk Pelancongan dan Hospitaliti. Kecekapan asas lain seperti Amalan Hospitaliti Mesra Muslim, Asas Industri Hospitaliti, Perkhidmatan Pelanggan untuk Pelancongan dan Hospitaliti, Keselamatan dan Kesihatan Pekerjaan, Pematuhan Teknologi Hijau dan Keusahawanan Digital turut diterapkan dalam program ini.

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SYARAT KEMASUKAN

LEPASAN SPM

- Warganegara Malaysia
- Memiliki SPM atau setaraf
- Lulus Sejarah (SPM 2013 dan ke atas)
- Lulus Bahasa Inggeris
- Lulus Matematik
- Mendapat tiga (3) kepujian dalam mata Pelajaran berikut:
    i. Bahasa Melayu
    ii. Dua (2) matapelajaran lain yang belum diambilkira kepujiannya.
- Calon tidak mempunyai ketidakupayaan penglihatan (buta, buta warna), pendengaran, pertuturan, fizikal atau masalah pembelajaran yang menyukarkan kerja-kerja amali.

LULUSAN SELAIN SPM

- Warganegara Malaysia
- Lulus pengajian peringkat Sijil yang diiktiraf MQA/COPTA/ Sijil Kemahiran Malaysia Tahap 3 dalam bidang berkaitan; dan
- Lulus SPM dengan mendapat satu (1) kepujian di dalam mana-mana matapelajaran.
- Calon tidak mempunyai ketidakupayaan penglihatan (buta, buta warna), pendengaran, pertuturan, fizikal atau masalah pembelajaran yang menyukarkan kerja-kerja amali.

LULUSAN APEL

- Warganegara Malaysia
- Mendapat sijil APEL (Accreditation of Prior Experiential Learning) daripada MQA untuk kemasukan ke diploma (Tahap 4).
- Mempunyai pengalaman bekerja dalam bidang berkaitan.

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MISI POLITEKNIK

Menjadi Peneraju Institusi TVET yang unggul.

VISI POLITEKNIK

Menyedia akses yang meluas kepada program TVET berkualiti dan diiktiraf.

Memperkasa komuniti melaui pembelajarn sepanjang hayat.

Melahirkan graduan holistic, berciri keusahawanan dan seimbang.

Memanfaatkan sepenuhnya perkongsian pintar dengan pihak berkepentingan.

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PROGRAMME EDUCATIONAL OBJECTIVES (PEO)

Within a few years after completing the Diploma in Resort Management programme, graduates are able to:

PEO1 :
apply a broad range of theoretical and technical knowledge and skills including technical, digital, numerical and problem solving skills to carry out varied complex routine and non-routine tasks under minimum supervision in resort work or study.

PEO2 :
develop effective teamwork, interpersonal, communication skills and be socially and ethically responsible in the hospitality industry.

PEO3 :
inculcate desire for lifelong learning, entrepreneurship, professional ethics and career development in the hospitality industry.



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PROGRAM LEARNING OUTCOMES (PLO)

Upon completion of the programme, students should be able to:

PLO1 : demonstrate an understanding of a broad range of theoretical and technical knowledge to perform varied complex routine and non-routine tasks in resort operation.

PLO2 : apply critical thinking skills in solving problems or issues while performing varied complex routine and non-routine tasks related to resort operation.

PLO3 : demonstrate practical skills to perform varied complex routine and non-routine tasks in resort areas.

PLO4 : demonstrate interpersonal skills within a wide working environment in resort operation.

PLO5 : demonstrate communication skills by proficiently utilizing both the national language and other additional language.

PLO6 : demonstrate the application of digital skills in performing a variety of complex routine and non-routine tasks in resort operation.

PLO7 : demonstrate the application of numerical and graphical data in executing diverse complex routine and non-routine tasks in resort operation.

PLO8 : demonstrate the capability to work autonomously and lead teams with a high level of responsibility in completing varied routine and non-routine tasks in resort operation.

PLO9 : demonstrate personal skills through initiatives aimed at self-improvement for both career and educational goals.

PLO10 : apply entrepreneurial skills within hospitality and tourism industry.

PLO11 : demonstrate organisational and professional ethics within the work environment while applying sustainable practices in hospitality tasks and learning contexts.



STRUKTUR KURIKULUM DIPLOMA PENGURUSAN RESORT

SEMESTER	KLASIFIKASI	KOD KURSUS	NAMA KURSUS
1	KURSUS UMUM	DTA10143	FUNDAMENTALS OF HOSPITALITY INDUSTRY
		DUW10012	OSHA
	KURSUS DISIPLIN	DTR10183	INTRODUCTION TO RESORT
		DTR10173	FOOD STUDIES

SEMESTER	KLASIFIKASI	KOD KURSUS	NAMA KURSUS
2	KURSUS DISIPLIN	DTA20152	DIGITAL ENTREPRENEURSHIP FOR TOURISM & HOSPITALITY
		DTR20193	RESORT FACILITIES MANAGEMENT
		DTA30243	HOUSEKEEPING OPERATION & MANAGEMENT
		DTR20204	BASIC COOKERY
		DTF40213	FOOD & BEVERAGE COST CONTROL

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SEMESTER	KLASIFIKASI	KOD KURSUS	NAMA KURSUS
3	KURSUS UMUM	DTM40273	PRINCIPLES OF ACCOUNTING FOR TOURISM & HOSPITALITY
		DTM10303	CUSTOMER SERVICE FOR TOURISM & HOSPITALITY
	KURSUS DISIPLIN	DTA20213	FOOD & BEVERAGE SERVICE
		DTA30253	FRONT OFFICE OPERATION & MANAGEMENT
		DTR30214	FUNDAMENTALS OF RESORT RECREATION

SEMESTER	KLASIFIKASI	KOD KURSUS	NAMA KURSUS
4	KURSUS UMUM	DUF50202	ENGLISH FOR PROFESSIONAL COMMUNICATION IN TOURISM & HOSPITALITY
		DTM30283	TOURISM & HOSPITALITY MARKETING
	KURSUS DISIPLIN	DTR40223	MICE FOR TOURISM & HOSPITALITY
		DTA30234	RESTAURANT OPERATION
		DTA40263	HOSPITALITY LAW



STRUKTUR KURIKULUM DIPLOMA PENGURUSAN RESORT

SEMESTER	KLASIFIKASI	KOD KURSUS	NAMA KURSUS
5	KURSUS UMUM	DUG30032	GREEN TECHNOLOGY COMPLIANCE
	KURSUS DISIPLIN	DTR50234	BASIC SPA OPERATION
		DTA40274	HOSPITALITY PROJECT
		DTR50243	HUMAN RESOURCE MANAGEMENT

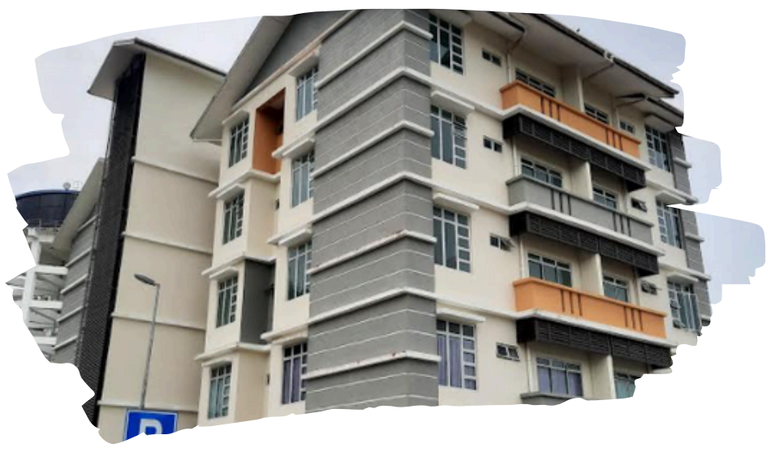
SEMESTER	KLASIFIKASI	KOD KURSUS	NAMA KURSUS
6	LATIHAN INDUSTRI	DUT60089	INDUSTRIAL TRAINING

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FASILITI PEMBELAJARAN



Asrama Pelajar



Resort



Pusat Akuatik



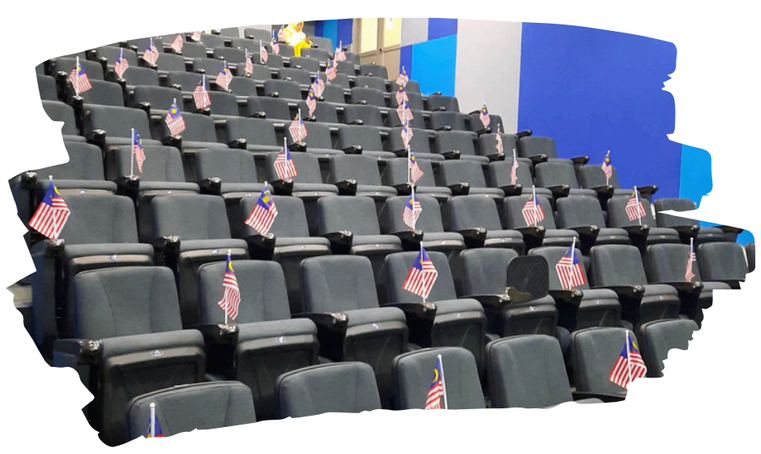
Dewan



Perpustakaan



Menara Zipline,
Wall Climbing & Abseiling



Mini Auditorium



Restauran & Dapur Latihan



Spa & Wellness

Gelanggang Futsal & Badminton, Pusat Islam, Kafeteria, Bilik Kuliah, Makmal Komputer,
Galeri Pendidikan, Bas dan banyak lagi.

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